



This document describes the release of Aeonix Logger Version 6.03.002.080 for General Availability (GA).

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1 Installation Prerequisites

Aeonix Logger Software Version 6.03.002.080 can be used to record devices connected to Aeonix, Coral or UCx systems. The installation requires the following associated minimum versions:

Item	Version
Aeonix Logger	6.03.002.080
Aeonix	2.3.102 or higher
Coral	16.xx or higher
UCx	2.7.xx or higher

2 General Description

Aeonix Logger is a fully OEM recording solution for the Aeonix system. It can record both voice and screens and is scalable and supports redundancy.

Software Version 6.03.002.080 includes the following major components:

Aeonix Logger Component	Usage
Voice	Core component for recording
CQC	Client application allows user search and playback of recordings
SoftRecord	Driver for VoIP recording
Client Applications	Bundle of all clients used by the system, including: diagnostic client, agent client, remote control client and VMC client
Diagnostics	Self-check and alarm module
Web	Module for running queries, playback and configuration via web portal
IMP	Multi-site Management Application

Licensing control uses a USB dongle and licensing as specified in the Tadiran price lists.

Recording mode is passive and requires port mirroring of data switches for the devices that are recorded.

Aeonix Logger can be used to record devices connected to Aeonix, Coral or UCx systems. Devices that can be recorded are listed in the following table:

Category	Device
SIP Desk Phones	T320, T322, T328, T41, T42, T46, P-Series
SIP Clients	BRIA
MGCP Desk Phones	FlexSet-IP 280S, T200M Series
MGCP Soft Phone	FlexIP Softphone (FLIPS)
Screens	PC (Windows)
Trunks	SIP Trunk
Gateways	TGW (SIP GW)

3 Known Limitations

1. MGCP phone recording:
 - a. Using transfer may result in not logging Caller ID / Called ID of the call.
 - b. Using * (asterisk) as redial will log the caller ID as *.
 - c. Connecting an MGCP phone via Sentinel is not supported.

2. SIP phone connected via SBC or Sentinel recording:
 - a. In the Aeonix, the SBC connection is configured as SIP trunk and must be configured to use Re-Invite as the method for transfer.
 - b. Calling a phone that is connected via an SBC and is configured as a recording target and is forwarded to another extension would be recorded even if the originator and destination are not defined as record targets. The record would log the original called ID.

3. SIP trunk recording:
 - a. When configured to recording a SIP trunk the system cannot be configured to record additional SIP or MGCP extensions.
 - b. In the Aeonix the SIP Trunk must be configured to use Re-Invite as the method of transfer.
 - c. After Transfer of a call the Caller ID and Called ID would still log the original values.
 - d. When recording SIP trunk and the call is being forwarded internally, the original destination appears on the record.
 - e. When recording SIP trunk with call through or call back, the original destination is logged as the Called ID.
 - f. When recording on SIP trunk and calling ULA or Group Call or ACD, the ULA or Group or ACD number is logged as Called ID.
 - g. Recording a call that used 'call through' would log the call through leading number as the Caller ID.

4. Aeonix Logger Web:
 - a. Does not support memo in Chinese. This will be fixed in the next version.

***** E N D *****

If you have any questions regarding this note, please contact our **Support team** at:

<http://www.tadirantele.com/tadiran-telecom/support.aspx>

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